

Referral guide for audiological services

Symptom	Test	Details
Difficulties hearing in any situation.	Hearing test.	Standard comprehensive assessment includes: <ul style="list-style-type: none"> • Pure Tone Audiometry. • Speech audiometry. • Middle ear assessment. • Recommendations for next steps. • Implementation of clinical management, including where appropriate, a free hearing aid trial. Please advise if medical contraindications.
Sudden hearing loss in one or both ears.	Hearing test immediately.	If required, urgent ENT assessment will be arranged with your permission.
Blocked feeling in ear or ears.	Hearing test.	Determines whether further medical intervention is required.
Children with speech delay.	Hearing test.	All ages 3+ are catered for.
Repeated ear infections.	Hearing test.	
Tinnitus or ringing in the ear(s).	Hearing test and tinnitus assessment.	Determines whether medical intervention or tinnitus treatment is required. The provision of information and coping strategies is usually enough to alleviate concern or the need to progress to treatment.
Known hearing loss impacting functioning.	Hearing test and hearing aid assessment.	Includes comprehensive assessment and an unbiased professional hearing aid recommendation.
Discharge.	Refer to ENT directly.	
Foreign object in the ear.	Refer to ENT directly.	
Dizziness or vertigo or disequilibrium.	Hearing test + Balance test (VNG, calorics + VEMP).	Comprehensive hearing test and balance assessment to determine site of lesion and make recommendations for further medical management or rehabilitation.
Suspected Meniere's Disease (endolymphatic hydrops) or perilymph fistula.	Hearing test + Balance test + Electrocochleography + Vestibular evoked myogenic potentials (VEMP).	Complete assessment for Meniere's disease (endolymphatic hydrops) or a perilymph fistula.
Severe hearing loss with limited hearing aid benefit.	Cochlear implant assessment.	Comprehensive assessment to determine candidacy for cochlear implantation.
Learning difficulties.	Auditory processing assessment.	Comprehensive assessment of hearing, middle ear status, auditory processing. Detailed recommendations provided for the family and teachers.